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**PRINCE2 Practitioner**

**PRINCE2 PRINCE2-Practitioner**

**Version Demo**

**Total Demo Questions: 15**

**Total Premium Questions: 328**

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## Topic Break Down

Topic	No. of Questions
Topic 1, Case Study 1	54
Topic 2, Case Study 2	8
Topic 3, Case Study 3	7
Topic 4, Case Study 4	46
Topic 5, Case Study 5	8
Topic 6, Case Study 6	7
Topic 7, Case Study 7	7
Topic 8, Case Study 8	12
Topic 9, Case Study 9	6
Topic 10, Case Study 10	11
Topic 11, Case Study 11	6
Topic 12, Case Study 12	7
Topic 13, Case Study 13	6
Topic 14, Case Study 14	12
Topic 15, Case Study 15	6
Topic 16, Mixed Questions	125
<b>Total</b>	<b>328</b>

**QUESTION NO: 1**

Which 2 alternative actions apply to the proposed user assurance for this project?

- A. Retain because they are both very positive about outsourcing the selected business functions.
- B. Retain because their divisions will be the major users of the outsourced services and they can provide the user perspective on the impact of any proposed changes.
- C. Remove because neither of these individuals are from the business functions to be outsourced.
- D. Retain because selecting only one of them may cause unnecessary conflict.
- E. Retain because they are able to help identify stakeholders and their communication requirements.

**ANSWER: B E**

**QUESTION NO: 2 - (HOTSPOT)**

HOTSPOT

The project has a cost tolerance of +5% | -5%, of which stage 2 has a tolerance of +£45k | -£45k.

Lines 1 to 6 in the table below consist of an assertion statement and a reason statement. For each line identify the appropriate option, from options A to E, that applies. Each option can be used once, more than once or not at all.

**Hot Area:**

	Assertion		Reason	
1	If stage 2 exceeds its target by £20k the Stage Plan should be replaced by an Exception Plan.	True-False	When the Stage Plan is updated with activities to deal with any deviations from planned cost and time, this is called an Exception Plan.	True-False
2	The Team Plan required for the development of the service level agreement should be produced in consultation with supplier assurance.	True-False	Supplier assurance should confirm that Team Plans are in accordance with relevant supplier standards.	True-False
3	The Stage Plan for stage 2 should be prepared during the initiation stage.	True-False	All Stage Plans are produced near the end of the initiation stage.	True-False
4	A final stage (stage 5), covering project closure, should be added to the Project Plan.	True-False	The Project Plan covers all management stages.	True-False
5	The cost tolerance planned for each stage should be +5% ' -5%.	True-False	Project tolerances for cost and time should always be allocated equally between all of the stages.	True-False
6	The key deliverables and estimates from the feasibility study should provide a major input to the Project Brief.	True-False	The feasibility study should confirm all project costs.	True-False

ANSWER:

	Assertion		Reason	
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5	The cost tolerance planned for each stage should be +5% ' -5%.	True-False	Project tolerances for cost and time should always be allocated equally between all of the stages.	True-False
6	The key deliverables and estimates from the feasibility study should provide a major input to the Project Brief.	True-False	The feasibility study should confirm all project costs.	True-False

**Explanation:**

Risk Theme

**QUESTION NO: 3 - (DRAG DROP)**

DRAG DROP

DIRECTING A PROJECT

Here are three actions that are carried out as part of the 'directing a project' process.

During which activity (A-E) should the action occur?

Choose only ONE activity for each action. Each activity can be used once, more than once, or not at all.

**Select and Place:**

Approve the request for a communications expert to help with the preparation of the communication management approach to ensure that ABC Company's existing customers are engaged throughout the project	Authorize initiation
Review whether the project delivered the 'capability to deliver health and safety training' within the cost and time tolerances originally specified in the PID	Authorize the project
Advise the project manager of a change in ABC Company's approach to course delivery that will affect the 'classroom-based training materials'	Authorize a stage or exception plan
	Give ad-hoc direction
	Authorize project closure

**ANSWER:**

Authorize a stage or exception plan	Authorize initiation
Authorize project closure	Authorize the project
Give ad-hoc direction	Authorize a stage or exception plan
	Give ad-hoc direction
	Authorize project closure

**Explanation:**

**QUESTION NO: 4**

The executive has asked the project manager to plan for the 'e-learning course' to be used as soon as it is accredited. The aim is to start selling the 'e-learning course' while the remainder of the outputs relating to classroom-based delivery are finished. The sales of the 'e-learning course' will be entered into the business case.

Why is the executive's decision to deliver the benefits early appropriate for managing the business case?

- A. Because organizations with mature project management often include the early justification for the project in the business case.
- B. Because the outputs being delivered incrementally will be beneficial and will allow the business case to be justified.
- C. Because one of the PRINCE2 principles is that a project should focus on products to deliver the outputs early.

D. Because the business case should be updated after every increment of the 'e-learning course'.

**ANSWER: C**

**QUESTION NO: 5 - (HOTSPOT)**

HOTSPOT

Drop down the right answer from Column 1 to column 2.

**Hot Area:**

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**Column 1**

This plan includes the detailed design of the process model, systems model, operating model and organization model.

A monthly stage status report will be provided to the Project Board.

The high-level models, produced in the feasibility study by the management consultant, will be used by the project.

The Project Board has approved the recommendation to outsource both the Information Technology Division and the Facilities Division to one service provider and this decision must remain in place.

Based on advice from the Ministry of Trade and Industry that, in their experience, drafting a service level agreement is a lengthy process, allowances have been made for this in the Stage Plan for stage 2.

Time: +2 weeks 1-2 weeks.

**Column 2**

- Plan description
- Plan prerequisites
- External dependencies
- Planning assumptions
- Lessons incorporated
- Monitoring and control
- Budgets
- Tolerances
- Schedule

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**ANSWER:**

Column 1	Column 2
<p>This plan includes the detailed design of the process model, systems model, operating model and organization model.</p>	<ul style="list-style-type: none"> <li>Plan description</li> <li>Plan prerequisites</li> <li>External dependencies</li> <li>Planning assumptions</li> <li>Lessons incorporated</li> <li>Monitoring and control</li> <li>Budgets</li> <li>Tolerances</li> <li>Schedule</li> </ul>
<p>A monthly stage status report will be provided to the Project Board.</p>	<ul style="list-style-type: none"> <li>Plan description</li> <li>Plan prerequisites</li> <li>External dependencies</li> <li>Planning assumptions</li> <li>Lessons incorporated</li> <li>Monitoring and control</li> <li>Budgets</li> <li>Tolerances</li> <li>Schedule</li> </ul>
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Explanation:

**QUESTION NO: 6**

The Work Package has been in progress for four weeks and has four weeks remaining. The Information Technology Team Manager is concerned that he has no idea what the service provider is doing about preparing to accept the transfer of Information Technology equipment and staff. He is uncertain about what should be happening.

Which 2 initial actions should the Team Manager take in response to this concern?

- A. Notify the Project Manager by raising an Exception Report.
- B. Raise this concern in the next fortnightly Checkpoint Report.

- C. Check the Communication Management Strategy to ascertain what records of communications with the service provider are required.
- D. Check the Information Technology Work Package for development interfaces to see whether the service provider Team Manager should have been liaising with the Information Technology team during development.
- E. Raise an issue to notify the Project Manager of this concern.

**ANSWER: D E**

#### **QUESTION NO: 7**

Which 2 statements apply to either the Development Interfaces or Operations and maintenance interfaces sections?

- A. Delete entry 2 because this interface will be contained in the Communication Management Strategy.
- B. Delete entry 3 because this interface will be contained in the project control section of the Project Initiation Documentation.
- C. Amend entry 4 to 'The transferred products relating to the services provided by the Facilities Division'.
- D. Add 'Project Board, with responsibility for communicating progress to corporate management' to
- E. Operations and maintenance Interfaces.
- F. Add 'Facilities Team Manager, with responsibility for the transfer of services provided by the Facilities Division' to Development Interfaces.

**ANSWER: D F**

#### **QUESTION NO: 8**

The project is at the end of stage 4. The project manager has changed the benefits management approach. It now includes all the activities necessary to measure the increased revenue. Who should approve this update?

- A. Corporate management
- B. Project board
- C. Project assurance
- D. Project manager

**ANSWER: B**

#### **QUESTION NO: 9**

Which of the following activities could trigger the production of an exception plan?

- A. Review Stage status
- B. Giving ad hoc direction
- C. Escalating a project issue
- D. Report stage end

**ANSWER: B**

#### QUESTION NO: 10

Which 2 statements apply to either the Reporting arrangements or Problem handling and escalation sections?

- A. Replace entry 8 with 'Checkpoint Report every Monday by 10.00 am' because Highlight Reports are intended for the Project Board.
- B. Delete entry 9 because this level of detail is unnecessary.
- C. Move entry 10 to Problem handling and escalation because that section describes how issues are handled.
- D. Add 'Any risks identified to be added to the Risk Register' to Reporting arrangements.
- E. Delete entry 11 because the impact analysis should be provided when the issue is notified.

**ANSWER: D E**

#### QUESTION NO: 11

The project board has asked user and supplier assurance to review all product descriptions relating to the 'updated corporate quality procedures', prior to authorizing the stage plan for stage 3.

Is this appropriate as part of the 'directing a project' process, and why?

- A. Yes, because project assurance should assess whether all stakeholders have been identified, if requested by the project board.
- B. Yes, because project assurance should review the stage 3 plan for viability, if requested by the project board.
- C. No, because the project manager is responsible for writing product descriptions when creating the stage 3 plan.
- D. No, because the project board should review new product descriptions before they authorize the stage 3 plan.

**ANSWER: D**

**QUESTION NO: 12**

The project is part of a program to increase the number of ABC courses that respond to legislation. The program manager has instructed the project manager to deliver the 'e-learning course' incrementally. The project manager has asked the program manager how often the highlight reports are required, and what format the reports should be presented in.

Is this an appropriate approach to controlling progress, and why?

- A. Yes, because the approach should support the delivery approach selected by the program.
- B. Yes, because the project event-driven controls need to align to program controls.
- C. No, because the program team should review project progress using peer reviews.
- D. No, because the progress controls should be documented in the project initiation documentation.

**ANSWER: D****QUESTION NO: 13**

Which is a correctly defined acceptance criterion for the service level agreement (SLA) with the selected service provider?

- A. The SLA must extend for the full duration of the service contract.
- B. Any changes to the SLA must be managed through formal change control.
- C. External consultants are to assist in the creation of the SLA.
- D. The selected service provider should be located locally.

**ANSWER: A****QUESTION NO: 14 - (DRAG DROP)****DRAG DROP****INITIATING A PROJECT**

Here are three items of information relating to the 'initiating a project' process for the project.

As part of which activity (A-F) should this information be recorded?

Choose only one theme for each activity. Each theme can be used once, more than once, or not at all.

**Select and Place:**

- How and when data will be gathered about the number of people attending the health and safety training courses and the increase in revenue generated
- How a proposal to amend the 'e-learning course' should be prioritized
- How the relationship with external suppliers developing the 'e-learning course' should be managed

- Refine the business case
- Prepare the change control approach
- Prepare the communication management approach
- Set up the project controls
- Prepare the quality management approach
- Prepare the risk management approach

**ANSWER:**

- How and when data will be gathered about the number of people attending the health and safety training courses and the increase in revenue generated
- How a proposal to amend the 'e-learning course' should be prioritized
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- Refine the business case
- How a proposal to amend the 'e-learning course' should be prioritized
- How the relationship with external suppliers developing the 'e-learning course' should be managed
- How and when data will be gathered about the number of people attending the health and safety training courses and the increase in revenue generated
- Prepare the quality management approach
- Prepare the risk management approach

**Explanation:**

**QUESTION NO: 15**

Which 2 statements should be recorded under the Major risks heading?

- A. Due to market conditions a suitable service provider may not be found, possibly leading to premature closure of the project.
- B. Owing to employment contract changes staff may resist outsourcing, which would make it difficult to transfer staff to the selected service provider.

**C.** MFH's operations may be reduced and the 1a-year contract may not achieve its estimated value of £80m, which would reduce the service provider's profit.

**D.** The initial estimates, taken from the feasibility study report, indicate that the project will take two years to complete, which means that the business problems would remain for this period.

**E.** The management stages recommended by the consultants may not be appropriate, resulting in confusion in planning.

**ANSWER: B D**

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