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Healthcare Management: An Introduction

AHIP AHM-250

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Topic Break Down

Topic	No. of Questions
Topic 1, Volume A	99
Topic 2, Volume B	100
Topic 3, Volume C	168
Total	367

QUESTION NO: 1

FSA is funded by

A. Employers

B. Employee

C. A & B

ANSWER: A B

QUESTION NO: 2

One ethical principle in health plans is the principle of non-malfeasance, which holds that health plans and their providers:

A. Should allocate resources in a way that fairly distributes benefits and burdens among the members.

B. Have a duty to present information honestly and are obligated to honor commitments.

C. Are obligated not to harm their members.

D. Should treat each plan member in a manner that respects his or her goals and values.

ANSWER: C

QUESTION NO: 3

Phoebe Urich is covered by a traditional indemnity health insurance plan that specifies a $500 calendar-year deductible and includes a 20% coinsurance provision. When Ms. Urich was hospitalized, she incurred $3,000 in medical expenses that were covered by

A. 1900

B. 2000

C. 2400

D. 2500

ANSWER: B

QUESTION NO: 4

Abbreviation for JCAHO is

A. Joint Coordination on Accreditation of Healthcare Organizations

B. Joint Commission on Accreditation of Healthcare Organizations

C. Joint Corporation on Accreditation of Healthcare Organizations

D. Joint Connection on Accreditation of Healthcare Organizations

ANSWER: B

QUESTION NO: 5

Utilization management techniques that most HMOs use for hospital providers include:

A. Discharge planning

B. Case management

C. Co-payment for office visits

D. A & B

ANSWER: A B

QUESTION NO: 6

The contract between the Honolulu MCO and Beverley Hills Hospital contains a 90 day cure provision. The Beverley Hills Hospital breached one of the contract requirements on July 31, 2004. The hospital remedied the problem by October 31, 2004. Which of the

A. The contract would not be terminated as Beverley Hills hospital rectified the problem within 90 days.

B. The contract would be terminated as Beverley Hills hospital was required to notify Honolulu MCO about the problem at least 90 days in advance.

C. The contract would be terminated as Beverley Hills hospital was required to rectify the problem within 90 days.

D. The contract would not be terminated as Beverley Hills hospital may escape adherence to the cure provision.

ANSWER: C

QUESTION NO: 7

The Gable MCO sometimes experience-rates small groups by underwriting a number of small groups as if they constituted one large group and then evaluating the experience of the entire large group. This practice, which allows small groups to take advantage

A. prospective experience rating

B. pooling

C. retrospective experience rating

D. positioning

ANSWER: B

QUESTION NO: 8

Many of the credentialing standards and criteria used by health plans are often taken from already existing standards established by

A. the National Practitioner Data Bank (NPDB)

B. the National Association of Insurance Commissioners (NAIC)

C. the Centers for Medicare and Medicaid Services (CMS)

D. independent accrediting organizations

ANSWER: D

QUESTION NO: 9

The Ark Health Plan, is currently recruiting providers in preparation for its expansion into a new service area. A recruiter for Ark has been meeting with Dr. Nan Shea, a pediatrician who practices in Ark's new service area, in order to convince her to be

A. Credentialing

B. Accreditation

C. A sentinel event

D. A screening program

ANSWER: A

QUESTION NO: 10

Greentree Medical, a health plan, is currently recruiting PCPs in preparation for its expansion into a new service area. Abigail Davis, a recruiter for Greentree, has been meeting with Melissa Cortelyou, M.D., in an effort to recruit her as a PCP in Green

A. Greentree is prevented by law from offering a contract to Dr. Cortelyou until the credentialing process is complete

B. any contract signed by Dr. Cortelyou should include a clause requiring the successful completion of the credentialing process within a defined time frame in order for the contract to be effective

C. Greentree must offer a standard contract to Dr. Cortelyou, without regard to the outcome of the credentialing process

D. Greentree will abandon the credentialing process now that Dr. Cortelyou has agreed to participate in Greentree's network

ANSWER: B

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