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System Consultant, Genesys SIP SERVER (GCP8 - SIP)

Genesys GE0-807

Version Demo

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QUESTION NO: 1

SIP Server supports active out-of-service detection for which of the following types of ONs? (Choose 2 answers)

A. VoIP Service (MCU, treatment, etc.)

B. Extension

C. Trunk

D. Route Point

ANSWER: A B

QUESTION NO: 2

If you need to choose a gateway at the same premise where the agent SIP endpoint is located to minimize network load for RTP traffic a£3 for VoIP media services, such as MCU, MOH or voice recording, which of the following is the best solution?

A. Selection based on prefix match

B. Selection based on best availability

C. Selection based on geo-location

D. Selection based on priority settings

ANSWER: C

QUESTION NO: 3

What does the parameter 'confrole=monitor' in the INVITE message sent to Media Server indicate about this participant?

A. is a customer

B. is an agent

C. is a supervisor doing silent monitoring

D. is a supervisor doing whisper coaching

E. has to be monitored by recording

ANSWER: D

QUESTION NO: 4

Which of the following methods does SIP Server use to create a new SIP dialog? (Choose 2 answers)

A. INVITE

B. re-INVITE

C. REFER

D. REGISTER

ANSWER: A C

QUESTION NO: 5

Which of the following are methods are supported by SIP Server for detecting whether a particular device is unavailable and needs to be placed in Out of Service state? (Choose 2 answers)

A. Active out of service detection

B. Passive out of service detection

C. Auto out of service detection

D. Presence subscription

E. Registration

F. class of service

ANSWER: D E

QUESTION NO: 6

What Type of DN has to be created for SIP Server or Media Server integration using MSML?

A. Trunk Group

B. Voice over IP Service

C. Routing Point

D. Communication DN

E. Voice over IP Port

F. No DN is necessary. Just the SIP Server option "msml-support=true" needs to be set

ANSWER: B

QUESTION NO: 7

Which of the following is considered an industry standard as the voice quality measurement approach for VoIP networks?

A. MOS

B. PESQ

C. QRT

D. PSQM

ANSWER: B

QUESTION NO: 8

Which statements are correct? (Choose 2 answers)

A. You need to install a Media Server In order to use Instant Messaging to play an Announcement.

B. SIP Server supports the Integration with Genesys Media Server with both NETANN and MSML.

C. Media Server can, if needed, convert a codec to another format.

D. Genesys Media Server is based on the MGCP protocol for enhanced media functionality.

ANSWER: B C

QUESTION NO: 9

You would like to record what the customer hears and says from the very beginning of the call to when it is terminated, regardless of whether or not an agent transferred the call, or created a conference, and so on. Which ON type should you use to enable recording?

A. Extension

B. RP

C. Trunk

D. VOIP port

ANSWER: A

QUESTION NO: 10

Which statements are correct? (Choose 2 answers)

A. A third-party Softswitch must be integrated with sip server using a CTI link.

B. If there are multiple outbound dialing rules configured within a single Class of Service (COS), and more than one rule matches the dialed number (containing a similar pattern). SIP Server will choose the outbound dialing rule with the most matched digits in it.

C. When integrating SIP Server with an approved third-party Softswitch, all SIP endpoints must be registered with the particular Softswitch and not the SIP server.

D. It is possible to configure Auto Agent Logout after a specific period of Agent inactivity on SIP Server 8.

ANSWER: B D