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Which of the following phrases best defines a production plan?

- A. The plan for the production and purchase of the components used in making the items in the master production schedule
- B. The broad direction of the firm, the kind of business-product lines, and markets the firm wants in the future
- **C.** The quantities of each product group that must be produced in each period, desired inventory levels, resources required in each period, and the availability of resources needed
- **D.** The flow of work through the factory through input/output analysis

ANSWER:	C
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QUESTION NO: 2

Which of the following concepts could a firm implement to reduce defects?

- A. Hansei
- B. Jidoka
- C. Muri
- D. Heijunka

ANSWER: B

QUESTION NO: 3

Which of the following processes is concerned with the transfer or delivery of goods or services?

- A. Distribution channel
- **B.** Supply chain
- C. Transaction channel
- D. Value chain

ANSWER: A



QUESTION NO: 4	
A production rate based on customer demand is called:	
A. cycle time.	
B. tact time.	
C. lead time.	
D. queue time.	
ANSWER: B	
QUESTION NO: 5	
Which of the following typically would be the most economical mode of transportation	for crude oil to an oil refinery?
A. Water	
B. Pipeline	
C. Truck	
D. Rail	
ANSWER: B	
QUESTION NO: 6	
Part A is made from two Y's and one X. An order is received for 50 A's and there are	30 A's in stock.
What is the net requirement for X?	
A. 20	
B. 40	
C. 50	
D. 100	
ANSWER: A	
QUESTION NO: 7	



A. order qualifiers.

A 5-year decline in demand for diapers most closely represents which of the following types of forecast patterns?
A. Irregular
B. Cyclic
C. Trend
D. Seasonal
ANSWER: C
QUESTION NO: 8
One purpose for holding inventory in distribution centers is to:
A. decouple the demand for goods with the supply of goods.
B. improve customer service by locating stock near the customer.
C. decrease damage to merchandise by shipping shorter distances.
D. absorb fluctuations in storage requirements that cannot be met at the factory.
ANSWER: B
QUESTION NO: 9
Which of the following activities positions goods or services closer to the customer?
A. Distribution
B. Manufacturing
C. Materials handling
D. Transportation
ANSWER: A
QUESTION NO: 10
Characteristics that cause customers to consider a company's products or services are called:



- **B.** order winners.
- **C.** product configurations.
- **D.** product specifications.

ANSWER: A