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## SAP Certified Associate - Design Thinking

SAP C THINK 01

Version Demo

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**QUESTION NO: 1**

What are the brainstorming rules created by IDEO?

Note: There are 3 correct answers to this question.

- A.** Be open to developing the ideas of others and stay on topic
- B.** It involves getting out of the building and taking action
- C.** Avoid judging others and let the creativity flow
- D.** Follow the "one at a time" rule and use visuals and Generate as many new ideas as possible

**ANSWER: A C D****QUESTION NO: 2**

When beginning an interview, you should briefly state the of the interview.

Note: There are 1 correct answers to this question.

- A.** Expose
- B.** Purpose
- C.** Dispose
- D.** Lux pose

**ANSWER: B****QUESTION NO: 3**

The empathy map contains four main components that help you organize data from people you interview: Note: There are 3 correct answers to this question.

- A.** Think
- B.** Say and Do
- C.** Create

D. Feel

**ANSWER: A B D**

**QUESTION NO: 4**

What is BUILD THEN SHIR hope hypothesis was correct 1. very costly if wrong?

Note: There are 1 correct answers to this question.

- A. Advanced methodology
- B. Old methodology
- C. New methodology
- D. Free methodology

**ANSWER: B**

**QUESTION NO: 5**

What kinds of thoughts are allowed during a brain dump exercise?

Note: There are 2 correct answers to this question.

- A. Any kind of thought
- B. Ideas and concerns
- C. Anything except questions related to the challenge
- D. Anything except concerns related to the challenge

**ANSWER: A B**

**QUESTION NO: 6**

Taking a design-thinking approach forces you to answer an entirely different question in the beginning. The first question is what?

Note: There are 1 correct answers to this question.

- A. What do people need?
- B. How do people execute design?
- C. How do people begin thinking?

**ANSWER: A**

#### QUESTION NO: 7

What are the 3 steps to interviewing?

Note: There are 3 correct answers to this question.

- A. Draft an introduction to the interview that lays out your intentions and the purpose of the interview
- B. Think about whom you want to interview
- C. challenging questions to bring the interviewee to make creative suggestions
- D. Prepare your interview questions

**ANSWER: A B D**

#### QUESTION NO: 8

can be an alternative or a complement to observation. Note: There are 1 correct answers to this question.

- A. Persona
- B. Interviewing
- C. Multiplication
- D. Remember the Future

**ANSWER: B**

#### QUESTION NO: 9

What are the 3 main phases of design thinking?

Note: There are 3 correct answers to this question.

- A. Overlapping phases
- B. Implementation (Test)
- C. Ideation (Create)
- D. Inspiration (Empathize)

**ANSWER: B C D**

#### **QUESTION NO: 10**

By which process, test your designs, get feedback, and give yourself a chance to make improvements before investing the time to develop?

Note: There are 1 correct answers to this question.

- A. Test your sketches with users
- B. Create a persona
- C. Sketch a prototype
- D. Interview your users

**ANSWER: A**