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Blue Prism ARA01

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QUESTION NO: 1

Which of the following should be covered with an RPA Service Model? (Choose three.)

- A. Exception case handling
- B. Technical support for application
- C. Product support from Blue Prism
- D. Hardware provisioning

ANSWER: A B C**QUESTION NO: 2**

Which ones of these are responsibilities of the Head of Robotic Automation? There are two correct answers

- A. Define and deliver the Robotic Operating Model
- B. Provide guidance to the team on technical design decisions
- C. Set the strategy for RPA. with accountability 'or delivering against the strategy
- D. Evangelizing the benefits of RPA across the organization
- E. Operational management of the digital workforce
- F. Manage third parties, including software vendor relationships

ANSWER: C F**QUESTION NO: 3**

Which of the following best describes the industrialize phase?

- A. Replicate & Ramp up
- B. Ditch & Rebuild
- C. Reconcile & Redeliver
- D. Re-establish & Rediscover

ANSWER: C

QUESTION NO: 4

Which of the following would not typically be a stakeholder in a RPA Governance Board?

- A. IT Representatives
- B. HR Representatives
- C. Business Representatives
- D. Head of RPA

ANSWER: D

QUESTION NO: 5

Which of the following are the benefits of RPA? Please provide 3 responses.

- A. Ability to interact with any application
- B. Ad-hoc tools (such as user-managed spreadsheets) brought under central control
- C. Complete eradication of processing errors
- D. Processes can be automated using a record function
- E. Robots are managed and scheduled locally on the desktop

ANSWER: C D E

QUESTION NO: 6

Which of the following are not components of the Robotic Operating Model?

- A. Delivery Methodology
- B. Governance and Pipeline
- C. Certification
- D. Vision

ANSWER: A

QUESTION NO: 7

How is a ROM different from a COE? (Choose two.)

- A. ROM focuses on just the Business Operations team

- B. COE is part of the overall ROM
- C. ROM includes the robots, the processes and environment

ANSWER: B C

QUESTION NO: 8

Which of the following best describes the support activity "Scheduling"?

- A. Operational (BAU) resources handling process scenarios out of scope
- B. Developers handling unexpected scenarios where Blue Prism doesn't perform as designed
- C. Blue Prism Controllers managing the workload and demand for the Digital Workforce
- D. IT providing infrastructure failover and disaster recovery

ANSWER: C

QUESTION NO: 9

Select the correct statement that describes the Robotic Operating Model?

- A. Provides a mechanism for ensuring a model is in place for the robots to eventually replace the human workforce so there is no seamless interaction
- B. It provides the foundations for evolving the traditional Target Operating Model to embrace the robots and establish a seamless bi-directional flow of work between the human and the digital workforce
- C. Enables IT to encompass RPA as a software offering as part of their suite and projects are therefore delivered by IT
- D. Allows the organization to understand that eventually the digital workforce will replace the human workforce and the model enables the proceeding to begin in the replacement occurring

ANSWER: B

QUESTION NO: 10

Which of the following are the challenges associated with the federated model? (Choose two.)

- A. Not scalable across the enterprise
- B. Needs the consistency across departments
- C. Can lead to duplication of hardware infrastructure and Blue Prism deliverables
- D. Implementing centralized change and automation delivery management disciplines across multiple operations functions can be problematic the model does not already exist

E. It is only suitable as a short-term solution

ANSWER: B D