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Salesforce Integration-Architecture-Designer

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QUESTION NO: 1

A US business-to-consumer (B2C) company is planning to expand to Latin America. They project an initial Latin American customer base of about one million, and a growth rate of around 10% every year for the next 5

years. They anticipate privacy and data protection requirements similar to those in the European Union to come into effect during this time. Their initial analysis indicates that key personal data is stored in the following systems:

1. Legacy mainframe systems that have remained untouched for years and are due to be decommissioned.

2. Salesforce Commerce Cloud Service Cloud, Marketing Cloud, and Community Cloud.

3. The company's CIO tasked the integration architect with ensuring that they can completely delete their Latin American customer's personal data on demand.

Which three requirements should the integration architect consider? Choose 3 answers

A. Manual steps and procedures that may be necessary.

B. Impact of deleted records on system functionality.

C. Ability to delete personal data in every system.

D. Feasibility to restore deleted records when needed.

E. Ability to provide a 360-degree view of the customer.

ANSWER: B C D

QUESTION NO: 2

A call center manager uses a custom dashboard to track Case related metrics. The manager wants a component to display the number of closed Cases in real time.

What type of event should be used to meet this requirement?

A. Push Topic Event

B. Change Data Capture Event

C. Platform Event

D. Generic Event

ANSWER: A

Explanation:

https://developer.salesforce.com/docs/atlas.en-us.api_streaming.meta/api_streaming/pushtopic_events_intro.htm

QUESTION NO: 3

Northern Trail Outfitters (NTO) has recently implemented middleware for orchestration of services across platforms. The ERP system being used requires transactions be captured near real time at a REST endpoint initiated in Salesforce when creating an order object. Additionally, the Salesforce team has limited development resources and requires a low code solution.

Which two options will fulfill the use case requirements? Choose 2 answers

A. Use Remote Process Invocation fire and forget pattern on insert on the order object using Flow Builder.

B. Implement a Workflow Rule with Outbound Messaging to send SOAP messages to the designated endpoint.

C. Implement Change Data Capture on the order object and leverage the replay Id in the middleware solution.

D. Use a process builder to create a Platform Event, selecting the record type as the Platform Event Name on insert of record.

ANSWER: A C

QUESTION NO: 4

Northern Trail Outfitters (NTO) use Salesforce to track leads, opportunities, and to capture order details.

However, Salesforce isn't the system that holds or processes orders. After the order details are captured in Salesforce, an order must be created in the remote system, which manages the orders lifecylce. The Integration Architect for the project is recommending a remote system that will subscribe to the platform event defined in Salesforce.

Which integration pattern should be used for this business use case?

A. Remote Call In

B. Request and Reply

C. Fire and Forget

D. Batch Data Synchronization

ANSWER: C

QUESTION NO: 5

Northern Trail Outfitters is planning to perform nightly batch loads into Salesforce from

an external system with a custom Java application using the and the CIO is curious about monitoring recommendations for the jobs from the Technical Architect

Which two recommendations will help meet the requirements? Choose 2 answers

A. Write the error response from the Bulk API status to a custom error logging object in Salesforce using an Apex trigger and create reports on the object.

B. Visually monitor in the Salesforce UI using the "Bulk Data Load Jobs in Salesforce in the setup menu.

C. Set the Salesforce debug logs level to "finest" and add the user Id running the job to monitor in the "Debug Logs" in the setup menu.

D. Use the getBatchInfo method in the Java application to monitor the status of the jobs from the Java application.

ANSWER: B D

QUESTION NO: 6

Service Agents at Northern Trail Outfitters uses Salesforce to manage cases and B2C Commerce for ordering.

Which integration solution should an architect recommend in order for the service agents to see order history from a B2C Commerce system?

A. Salesforce B2C Commerce to Service Cloud Connector

B. A REST API offered by Commerce Platform

C. Mulesoft Anypoint Platform

D. REST API offered by Salesforce Platform

ANSWER: A

Explanation:

https://help.salesforce.com/articleView?id=icx_b2c_conversationalcommerce_connector.htm&type=5

QUESTION NO: 7

Northern Trail Outfitters needs to make synchronous callouts "available to promise" services to query product availability and reserve inventory during customer checkout process.

Which two considerations should an integration architect make when building a scalable integration solution? Choose 2 answers

A. The typical and worst-case historical response times.

B. The number batch jobs that can run concurrently.

C. How many concurrent service calls are being placed.

D. The maximum query cursors open per user on the service.

ANSWER: B D

QUESTION NO: 8

Northern Trail Outfitters wants to improve the quality of call-outs from Salesforce to their

REST APIs. For this purpose, they will require all API clients/consumers to adhere to RESTAPI Markup Language (RAML) specifications that include field-level definition of every API request and response payload. RAML specs serve as interface contracts that Apex REST API Clients can rely on.

Which two design specifications should the Integration Architect include in the integration architecture to ensure that Apex REST API Clients unit tests confirm adherence to the RAML specs?

Choose 2 answers

A Call the Apex REST API Clients in a test context to get the mock response.

B. Require the Apex REST API Clients to implement the HttpCalloutMock.

C. Call the HttpCalloutMock implementation from the Apex REST API Clients.

D. Implement HttpCalloutMock to return responses per RAML specification.

Answer: AD

A. Require the Apex REST API Clients to implement the HttpCalloutMock.

B. Call the HttpCalloutMock implementation from the Apex REST API Clients.

C. Implement HttpCalloutMock to return responses per RAML specification.

ANSWER: C

QUESTION NO: 9

Universal Containers is a global financial company that sells financial products and services including, bank accounts, loans, and insurance. UC uses Salesforce Service cloud to service their customer via calls, live chat. The support agents would open bank accounts on the spot for customers who are inquiring about UC bank accounts.

UC Core banking system is the system of record for bank accounts and all accounts opened in salesforce have to be synced in real-time to the core banking system. Support agents need to inform the customers with the newly created bank account ID which has to be generated from the core banking system.

Which integration pattern is recommended for this use case?

A. Use streaming API to generate push topic.

B. Use outbound message.

C. Use salesforce platform event.

D. Use request and reply.

ANSWER: D

QUESTION NO: 10

Northern Trail Outfitters (NTO) has an integration set up between a Salesforce org and a quoting system. NTO would like to show a notification to all sales representatives that use Salesforce anytime the quoting system will be taken down for maintenance.

Which Salesforce API should an Integration Architect use to fulfill this requirement?

A. Connect REST API

B. Tooling API

C. REST API

D. Streaming API

ANSWER: D

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