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Workspace ONE Unified Endpoint Management Specialist

VMware 5V0-61.19

Version Demo

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QUESTION NO: 1

A user has connected a mobile device to a customer's Wi-Fi and they experience problems with connectivity. How should this problem be remediated?

- A. Factory reset the device and re-enroll the device.
- B. Switch from Wi-Fi to 3G/LTE.
- **C.** Update the mobile OS on the device if possible.
- **D.** Delete the intelligent HUB app from the device.

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QUESTION NO: 2

A user has completed troubleshooting an on-premises Workspace ONE UEM. Which log level does the system need to be set back to?

- A. Severe
- B. Full Debug
- C. None
- D. Error

ANSWER: D

QUESTION NO: 3

Which two settings or keys are required to enable Email Notification Service for Cloud (ENS) in the Workspace ONE UEM Application Configuration section? (Choose two.)

- A. ENSTokenAPI
- B. AccountNotifyPush
- C. EWSAPI
- D. URL
- E. ENSLinkAddress



ANSWER: BE

Explanation:

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE-UEM/1908/WS1_ENS2_Doc/GUID-AWT-ENABLE-ENS-V2-CLOUD.html

QUESTION NO: 4

An administrator used the Getting Started Wizard to integrate the VMware Identity Manager. After a while, the administrator noticed that the integration was not working any more.

Which setting should be confirmed that it has not been disabled?

- A. SOAP API
- **B.** Enterprise Connectivity
- C. REST API
- D. vIDM

ANSWER: D

Explanation:

Reference: https://docs.vmware.com/en/VMware-vRealize-Suite-Lifecycle-Manager/8.0/com.vmware.vrsuite.lcm.80.doc/GUID-1C15C31B-D51F-48819CD1-EFB29C683EFF.html

QUESTION NO: 5

An administrator is troubleshooting a per-app tunnel for an application on an iOS device. The general app communication to the internal server is working; however, the Internet-based license server on it cannot be reached.

What is most likely the issue?

- A. The tunnel app is not installed.
- **B.** The network traffic rules need to be reviewed.
- **C.** The mobile device is in airplane mode.
- D. The app has no per-app tunnel payload configured.

ANSWER: B

Explanation:

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE-UEM/9.6/vmware-airwatch-guides-96/GUID-AW96-NetworkTrafficRules.html



QUESTION NO: 6

Users are able to list all of their repositories through the content gateway of the Unified Access Gateway (UAG). After an attempt to open a SMB repository, the users are required to provide a username and password.

Which two can cause the issue? (Choose two.)

- A. Port 80 should be verified to make sure it is not blocked between the device and the content gateway.
- **B.** Smb.conf needs to be edited if there are multiple repository in the same domain.
- C. A Fully Qualified Domain Name (FQDN) needs to be added to the resolv.conf.
- **D.** Having multiple repository on the same domain is not supported.
- **E.** Content gateway does not support SMB repository.

ANSWER: BC

Explanation:

Reference: https://docs.vmware.com/en/Unified-Access-Gateway/3.5/uag-35-deploy-config-guide.pdf

QUESTION NO: 7

What are three common Workspace ONE UEM issues? (Choose three.)

- A. Reporting issues
- B. Display issues
- C. Enrollment issues
- D. Assignment issues
- E. User role issues
- F. Active Directory sync issues

ANSWER: B D E

QUESTION NO: 8

An administrator is trying to enable AppWrapping for a special internal Android application, but the application fails to get wrapped. Other internal applications are wrapped without complications.

What could cause this failure?

A. AppWrapping license is not assigned to the failed application.



- B. The maximum count of wrapped applications has been reached.
- **C.** AppWrapping works only with internal iOS applications.
- **D.** The internal app was built using Crosswalk on Android.

ANSWER: A

Explanation:

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE-UEM/services/vmware-airwatch-app-wrapping-quide.pdf

QUESTION NO: 9

An administrator is trying to add a second Active Directory domain to an already configured directory integration. When the administrator tries to add a user from the newly added domain, the system cannot find the user.

What are two possible causes? (Choose two.)

- A. The service account specified does not have any rights in the added domain.
- B. The second domain is not a member of Global Catalog.
- **C.** The newly added domain is not in the same forest.
- **D.** There is a trust relationship established between the domain.
- **E.** The administrator is using a service account with the Domain User Role assigned.

ANSWER: A E

QUESTION NO: 10

An administrator has enabled Kerberos Constrained Delegation (KCD) on the SEG v2. If the administrator publishes a profile without a certificate payload and the user enters the password, everything works fine. When the user publishes the same profile with a certificate payload, the system is unable to connect and synchronize emails.

Which two troubleshooting steps need to be taken? (Choose two.)

- A. KCD is not supported on SEG v2.
- B. Verify if the service account is a member of the IIS user group on each CAS Exchange server.
- C. Verify that the Workspace UEM Console certificate is uploaded as a client certificate chain.
- **D.** Verify that port 88 is not blocked between the SEG and the Active Directory domain controller(s).
- **E.** Verify that the service account is set to the service type OWA.



ANSWER: C D

Explanation:

Reference https://docs.vmware.com/en/VMware-Workspace-ONE-UEM/1907/WS1_KCD_SEGV2_Doc.pdf