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## Avaya Converged Platform Support Exam

Avaya 76940X

Version Demo

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**QUESTION NO: 1**

When performing a BIOS or firmware upgrade on physical host servers, why is it important to have vSphere access?

- A. The VMs must be restarted before the upgrade process.
- B. vSphere is needed to shut down the physical server.
- C. VMs must be shut down before the process.
- D. The server must be placed in maintenance mode before the upgrade.

**ANSWER: C**

**QUESTION NO: 2**

A junior support engineer has been told by the support manager that summary status information for the ACP 4200 can be found in the Dashlets.

Where would the engineer go to view this information?

- A. Login to Avaya Orchestrator's ACP Configuration Wizard link.
- B. Login to Avaya Orchestrator's Homepage.
- C. Login to the Management Server Console's Desktop.
- D. Login to the Management Server Console's ACP Configuration Wizard link.

**ANSWER: B**

**Explanation:**

Reference: <https://downloads.avaya.com/css/P8/documents/101054950> (13)

**QUESTION NO: 3**

A support engineer is upgrading a PodFX 3.1 system to ACP 4200 4.0, and is upgrading the VMware vCenter Server from Release 6.0 to Release 6.5. Which three tasks are required as part of the upgrade process? (Choose three.)

- A. Replace the old HP server with a new HP DL360 D10 server.
- B. Identify the IP address and root account credentials of the ESXi host where the current vCenter Server appliance resides.
- C. Obtain the VMware vCenter Server 6.5 license file.

D. Obtain the VMware vCenter Server 6.5 upgrade file.

E. Identify the IP address and root account credentials of the ESXi host where the new vCenter Server appliance will be deployed.

**ANSWER: B D E**

**Explanation:**

Reference: <https://downloads.avaya.com/css/P8/documents/101061688>

#### QUESTION NO: 4

Which two upgrade tasks are required before upgrading the ESXi servers to 6.5? (Choose two.)

- A. Upgrade the HP Server iLO firmware.
- B. Upgrade the PDU firmware.
- C. Upgrade the switch firmware.
- D. Upgrade the HP Server firmware.

**ANSWER: A C**

**Explanation:**

Reference: <https://downloads.avaya.com/css/P8/documents/101061688>

#### QUESTION NO: 5

An ESXi Host server has been replaced due to a fault.

To provide for this replacement, which portion of the Lifecycle Workbook needs to be updated?

- A. Power Cord Wiring
- B. Serial Numbers
- C. Network Data
- D. Switch Wiring

**ANSWER: B**

#### QUESTION NO: 6

You are receiving High Availability warnings in the vSphere client.

To resolve the issue, what would you try first?

- A. Stop and restart VMs.
- B. Ensure Storage Array is reachable from VSP.
- C. In the cluster, check cabling between server and storage array.
- D. Right-click each Host in the cluster and select Reconfigure for HA.

**ANSWER: B**

#### QUESTION NO: 7

A support engineer is upgrading a PodFX 3.1 system to ACP 4200 4.0. In preparation for upgrading the HPE server firmware, the engineer notices that another colleague has already downloaded files.

Which two files should the engineer use? (Choose two.)

- A. hp-firmware-ilo4-2.60-1.1.i386.rpm
- B. bp-avaya-dl360g9-g10-ACP-4\_0-New-only.iso
- C. SP99382.exe
- D. ACP\_40\_ilo4\_261.bin

**ANSWER: B D**

**Explanation:**

Reference: [https://support.avaya.com/downloads/download-details.action?contentId=C201811141048316790\\_5&productId=P1704](https://support.avaya.com/downloads/download-details.action?contentId=C201811141048316790_5&productId=P1704)

#### QUESTION NO: 8

What would a support engineer expect to find when using MSC to support, troubleshoot and maintain the ACP 4200 4.0?

- A. All current and previous license files
- B. Software library store
- C. Pod Upgrade Manager (PUM)
- D. VMware vSphere client application for VMware 6.5

**ANSWER: D****QUESTION NO: 9**

A support engineer is upgrading a PodFX 3.1 system to ACP 4200 4.0. The engineer is upgrading the VMware vCenter Server from Release 6.0 to Release 6.5.

Which two statements about the vSphere Update Manager (VUM) data migration are true? (Choose two.)

- A.** The VMware-Migration-Assistant executable file is run on the Management Server Console where the current version of VUM is currently running.
- B.** The VMware-Migration-Assistant executable file is run on the ESXi host where the current version of VUM is currently running.
- C.** VUM data migration is optional.
- D.** VUM data migration is mandatory.

**ANSWER: A D****QUESTION NO: 10**

Before downloading and applying a PDU patch, you must determine the type of PDU the ACP 4200 is using.

Which two kinds of PDUs are valid? (Choose two.)

- A.** Switched
- B.** Synchronized
- C.** Smart
- D.** Stationary
- E.** Static

**ANSWER: B D**