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Six Sigma White Belt

Six Sigma SSWB

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QUESTION NO: 1

Which of the following is NOT considered continuous data?

A. The number of people in a stadium

B. Temperature

C. Time spent waiting in a waiting room

D. Birth weights

ANSWER: A

QUESTION NO: 2

Who can have an impact on the success of a health care facility?

A. Patients and their families

B. Senior Administration

C. Hospital Staff

D. Department Heads

E. A, B, and D only

F. All of the above

ANSWER: F

QUESTION NO: 3 - (DRAG DROP)

DRAG DROP

Match a notion with the definition.

Select and Place:

What does DPMO stand for?	Improves customer satisfaction and shareholder value
What does the Six Sigma strategy do?	Uncovering the gaps or defects in a business process.
What are the first two goals of the Six Sigma Methodology?	They are a way of measuring perfection.
What is the most important part of the Six Sigma Process?	Defects Per Million Opportunities
What are the sigmas for?	Discover all of the problems, then take actions to reduce them.

ANSWER:

| What does the Six Sigma strategy do? |
| What is the most important part of the Six Sigma Process? |
| What are the sigmas for? |
| What does DPMO stand for? |
| What are the first two goals of the Six Sigma Methodology? |

Explanation:

QUESTION NO: 4

If we want to do a project to try to make things better in our department, we could:

A. Contact a Process Improvement Specialist for guidance

B. Make sure we can measure our performance to know if our change had an impact

C. Communicate with other areas that could be impacted if we make a change

D. Work as a team to figure out what we can try as a project

E. All of the above

ANSWER: E

QUESTION NO: 5

Explain FMEA in six sigma belt?

A. FMEA is a spreadsheet data of risk factor of a working process to help the team.

B. FMEA is a data of measurement of any process related with production.

C. It is a factor of the production process, which indicates reliability.

D. It is one of the most commonly used statistical process control procedure.

ANSWER: A

Explanation:

FMEA is generally a spreadsheet data chart or can be called as a tool for calculating the risk factor of any process for failing

QUESTION NO: 6

Exposes the enormous amounts of waste:

A. Lean is not about eliminating people

B. Identify the value stream

C. Specify Value

D. Create Flow

ANSWER: B

QUESTION NO: 7

Which of the following Belt Levels usually require a Six Sigma Project be completed before a Six Sigma Certification is awarded?

A. White Belt

B. Yellow Belt

C. Green Belt

D. Black Belt

E. Master Black Belt

F. None of the Above

G. All of the above

ANSWER: G

QUESTION NO: 8

What does the Value Stream mean?

A. is the sequence of all items, events and people required to produce an end result.

B. is used to identify areas of concern, waste and improvement.

C. Neither A nor B

D. Both A and B

ANSWER: D

QUESTION NO: 9

What is TRIZ Method?

A. This is the method of calculating the risk factors of a process.

B. This is the method of calculating the risk factors of a process.

C. This is a problem solving method.

D. This is the method of opportunity creation.

ANSWER: C

Explanation:

TRIZ is the Russian method of problem solving this method has been now accepted widely for its extensive invention and various aspects.

What is the ultimate objective of the Change Management process? → To create a six sigma organization whose processes and systems are as close to perfect as possible; 3.4 DPMO or Six Sigma.

A. True

B. False

ANSWER: A