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Pega Certified System Architect (PCSA) 85V1

Pegasystems PEGAPCSA85V1

Version Demo

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QUESTION NO: 1

An order fulfillment case type allows a customer to update user profile information during the order placement stage.

The user profile consists of the following three pages:

- * Account ID and password
- * Customer contact information
- * A list of open orders with status of each order

How do you configure the case type to allow customers to update any of the user profile pages at any time during case processing?

- A.** Add a set of optional actions to the case workflow.
- B.** Add an alternate stage to the case life cycle.
- C.** Add an optional process to the case workflow.
- D.** Add a button for each profile page to each assignment.

ANSWER: C**QUESTION NO: 2 - (DRAG DROP)**

Select each Application Design Requirement on the left and drag it to the appropriate Design Approach on the right.

Select and Place:

<u>Application Design Requirement</u>	<u>Application Design Requirement</u>	<u>Design Approach</u>
Display only relevant fields for a given task.		Assignment Instruction
Help the user perform an expected task.		Intent-driven UI
Record the justification for an action taken on a case.		Assignment notification
Alert the user of a pending assignment.		Audit note

ANSWER:

<u>Application Design Requirement</u>	<u>Application Design Requirement</u>	<u>Design Approach</u>
Display only relevant fields for a given task.	Help the user perform an expected task.	Assignment Instruction
Help the user perform an expected task.	Display only relevant fields for a given task.	Intent-driven UI
Record the justification for an action taken on a case.	Alert the user of a pending assignment.	Assignment notification
Alert the user of a pending assignment.	Record the justification for an action taken on a case.	Audit note

Explanation:

Graphical user interface, application Description automatically generated

QUESTION NO: 3

A moving company provides customers with a tool that recommends a moving vehicle based on the number of bedrooms in their current living space and whether they are planning to move heavy furniture like bed frames, mattresses, or couches. Based on the customer inputs, a decision table presents the customer with a recommendation.

Which two configurations, when applied in combination, apply to the decision table?

- A. Create rows for the recommended moving vehicle.
- B. Create a column for the recommended moving vehicle.

- C. Create two columns, one for the number of bedrooms and one for whether the customer is moving heavy furniture.
- D. Create two rows, one for the number of bedrooms and one for whether the customer is moving heavy furniture.

ANSWER: A D

QUESTION NO: 4 - (DRAG DROP)

A developer is attempting to reference a validate rule called ValidateCustomer from a flow action applied to a case type class called ACME-IT-Work-Ticket. The case type class directly inherits from the Work- class. The case type class does not contain a ValidateCustomer validate rule.

Place the classes in the order in which Pega searches for the ValidateCustomer validate rule.

Select and Place:

Class Name	Search Order
ACME-IT-Work	
ACME-IT	
ACME	
Work-	
@baseclass	

Navigation buttons: > < (left of Search Order) and ^ v (right of Search Order)

ANSWER:

Class Name	Search Order
ACME-IT-Work	ACME
ACME-IT	ACME-IT
ACME	Work-
Work-	@baseclass
@baseclass	ACME-IT-Work

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QUESTION NO: 5

You are developing a case type to process visa applications. As part of the process, applicants need to schedule an interview with the consulate. A child Interview case is created for the interview process and assessment.

Following the interview, it typically takes 48 hours for the consulate to reach a decision. For the visa case to proceed to applicant notification, the Interview case needs to be resolved.

How do you configure a case type to achieve the required behavior?

- A.** Add a Create Case step that creates the Interview child case. There is no need to add a Wait step.
- B.** Add a Create Case step that creates the Interview child case. Following this step, add a Wait step that pauses the parent case until the interview case reaches a status of Resolved and after 48 hours have elapsed.
- C.** Add a Create Case step that creates the Interview child case. Following this step, add a Wait step that pauses the parent case until 48 hours have elapsed.
- D.** Add a Create Case step that creates the Interview child case. Following this step, add a Wait step that pauses the parent case until the Interview case reaches a status of Resolved.

ANSWER: D**QUESTION NO: 6**

Which two of the following use cases do you implement by using one or more calculated fields? (Choose Two)

- A.** A sales representative wants to quote the cost of an insurance policy based on selected coverage options.

- B. An accountant wants to list the largest order for the last month, for each customer account.
- C. A project manager wants to estimate the cost of painting a banquet hall based on labor and materials required.
- D. A certification manager wants to determine the number of exams conducted at each testing facility in the current quarter.

ANSWER: A C

QUESTION NO: 7

A data page holds product information. The data page's Reload if older Than field is set to 15 minutes.

The data page is created at 06:12.

At 06:20 the user requests product information. At 06:42 the user requests product information. When is the data page reloaded?

- A. 06:35
- B. 06:20
- C. 06:27
- D. 06:42

ANSWER: A

QUESTION NO: 8 - (HOTSPOT)

In the Answer Area, select the appropriate correspondence configuration for each type of content.

Hot Area:

Content

Add JSP tags to an email

Reproduce a part of a form in the correspondence

Reference the LastName property in the correspondence

Correspondence Configuration

Source
Insert Property
Insert Rule

Source
Insert Property
Insert Rule

Source
Insert Property
Insert Rule

ANSWER:**Content**

Add JSP tags to an email

Reproduce a part of a form in the correspondence

Reference the LastName property in the correspondence

Correspondence Configuration

Source
Insert Property
Insert Rule

Source
Insert Property
Insert Rule

Source
Insert Property
Insert Rule

Explanation:

Graphical user interface, text, application, email Description automatically generated

QUESTION NO: 9

You are designing a medical claim case type and have the following requirement: Method

claims must be resolved within 5 days. To meet this requirement you need to set the . the service level to 5 days.

- A. passed deadline
- B. goal
- C. urgency
- D. deadline

ANSWER: D

QUESTION NO: 10

An online shopping application allows customers to select the item quantity of different goods and add items to the shopping cart. In the shopping cart, the application displays the price for each item type, indicates the quantity of each item type, calculate the total item prices, and calculate the total cost for all items in the shopping cart. The application pulls the price of each item type from a data page that references an external inventory management system. Select two unit tests useful in developing the shopping cart page. (Choose Two)

- A.** Verify the data page has the correct item prices.
- B.** Verify the data transform copies the correct value from the data page to the shopping cart page.
- C.** Verify the price fields are displayed in the correct format.
- D.** Verify the order total cost property is accurately calculated.

ANSWER: A D